



Land Rover Mt. Kisco

SALES: 785 N. Bedford Road, Bedford Hills, NY 10507 Tel: 914-244-9080 Fax: 914-244-9094
SERVICE: 115 Kisco Avenue, Mt. Kisco, NY 10549 Tel: 914-241-7200 Fax: 914-242-3727

December 17, 2008

Mr. James Polley
President
Vanguard Dealer Services
30 Two Bridges Road
Fairfield, N.J. 07004

Dear Mr. Polley:

I felt that it was important to explain the complete satisfaction that my dealership has experienced since we have been involved with Vanguard dealer Services and Bob Marchionni our Regional Manager. In a challenging time in the car business Vanguard has brought us added value, low cost products that we can now offer to our customers, also the way that these products have been taught to our sales people by Bob, and the different techniques used have made us extremely successful.

Our Service department is also using the Service Contract, Tire and Wheel program and the Keycare program to enhance their service gross profit. This was implemented at the suggestion of Bob and we have also used it in some of our other stores.

Once again the Vanguard organization has become our side by side partner in our efforts to maximize every dollar in all our departments and is a company that truly stresses success and hard work.

Sincerely,

A handwritten signature in black ink, appearing to read "Dan DeCicco".

Dan DeCicco
General Sales Manager
Jaguar Land Rover MT Kisco