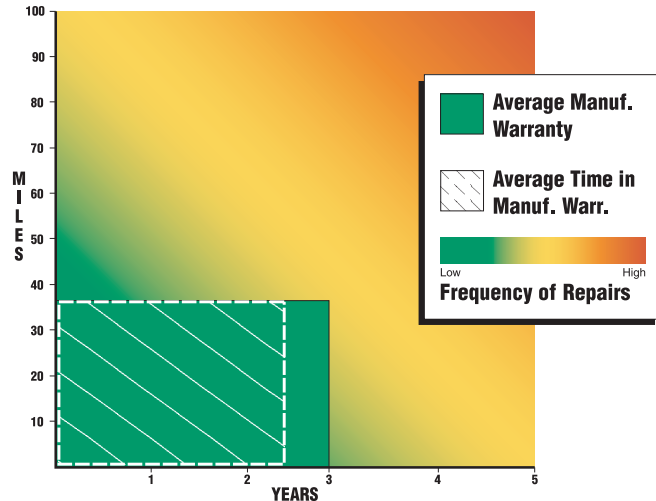


The **AVERAGE** person keeps their vehicle **4 - 5 YEARS**.



- ▶ The average manufacturer's warranty is 3 years or 36,000 miles.
- ▶ The average person drives 15,000 miles per year, so most people are out of factory warranty after 2.4 years, if not sooner.
- ▶ The frequency of repairs increases as mileage and years increase.

**AVERAGE REPAIR COSTS**

Part	Cost of Repair
Engine	\$5,141.00
Transmission	\$3,676.00
Cylinder Head	\$1,776.49
Air Conditioner Compressor	\$766.45
Electronic Control Module	\$750.77
Fuel Injectors	\$674.12
Radiator	\$511.69
Timing Chain	\$491.25
Water Pump	\$331.33

Repair costs were calculated using the average cost of repairs for 12 different vehicles, based on "Alldata Parts and Labor Guide" and a national average of \$80 per hour for labor. The vehicles used in the calculation are as follows: Ford Taurus; Chevrolet Cavalier; Plymouth Neon; Ford Explorer; Dodge Caravan; GMC Jimmy; Toyota Camry; Honda Accord; Nissan Maxima; Mitsubishi Galant; Volvo 850; Volkswagen Golf. Vehicles are model year 2002 except for Asian and European models which are 2001. All vehicles and manufacturer's are registered trademarks of their respective corporations. Alldata Parts and Labor Guide is a registered trademark of Alldata Corporation.

**ADDITIONAL INFORMATION**

EasyCare is administered for your dealer by Automobile Protection Corporation – APCO, established in 1984 and dedicated to helping you enjoy your vehicle, for as long as you own it.

- Backed by a major insurance company
- Peace of mind coverage
- No unexpected repair bills
- No-nonsense claims payment
- Transferable for increased vehicle resale value
- Coverage throughout the U.S. and Canada
- Renewable for whichever coverages vehicle is eligible for at the time of contract expiration

You can take your vehicle to any ASE Certified repair facility in the U.S. or Canada. And, EasyCare will pay those facilities directly with MasterCard so that you do not have to pay out of your pocket.<sup>(2)</sup>



<sup>(2)</sup> You must pay your deductible, when applicable.

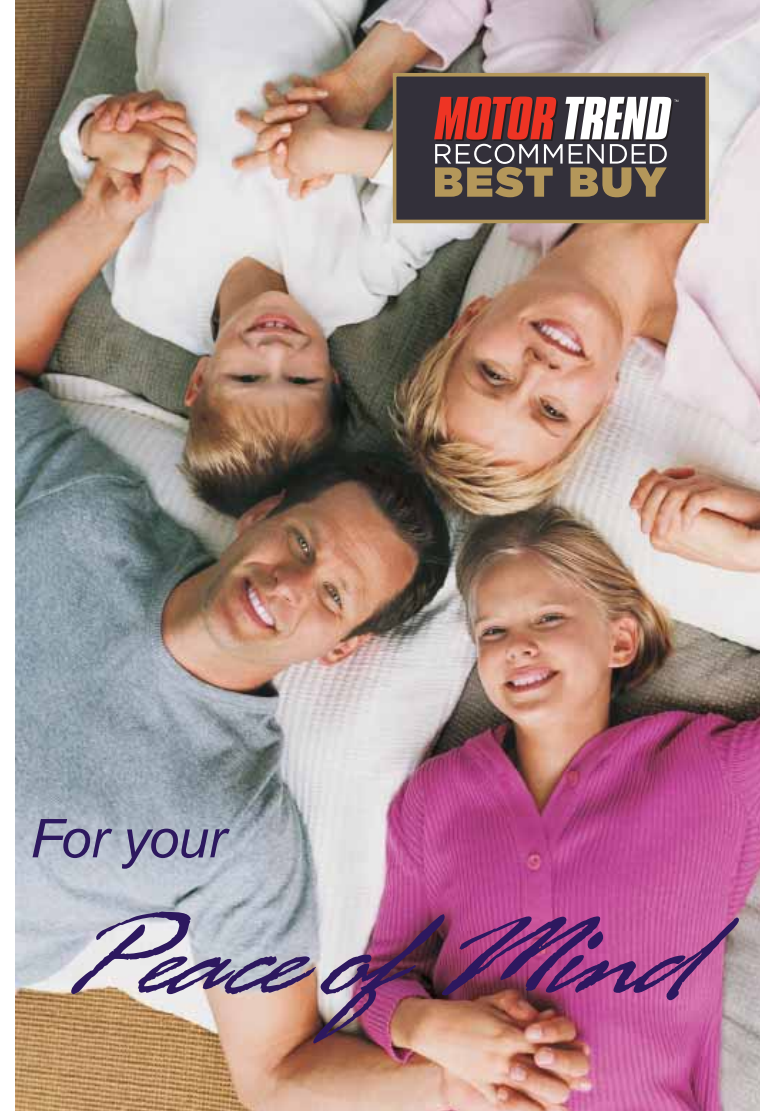
\* Term availability is based on the age of the vehicle and the mileage on the odometer at the time of sale. This brochure is a summary of some of the benefits available with EasyCare Vehicle Service Contracts. AS REQUIRED BY FLORIDA STATUTE 634.121(10), THE SERVICE AGREEMENT COMPANY MAY REQUIRE THE USE OF REMANUFACTURED PARTS. Some benefits may not be available in some states. See your actual contract for details of coverage, as well as terms and conditions.



Administered by  
**AUTOMOBILE PROTECTION CORPORATION – APCO**  
*Setting the standard of excellence since 1984.*

P.O. Box 88230, Atlanta, GA 30356-8230  
**888/327-9400**  
Florida License #60080

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For your  
*Peace of Mind*

**TOTALCare | STATEDCare**  
COVERAGE PLANS



AN **EXCEPTIONAL** VEHICLE SERVICE CONTRACT

EasyCare® Vehicle Service Contracts are designed to give you peace of mind that lets you truly enjoy your vehicle.



We know that purchasing a vehicle is one of the most important decisions you will make. These days you are likely to own your vehicle longer than ever. In fact, the average person will keep a vehicle for 4 - 5 years. The average factory warranty covers your

vehicle for 3 years or 36,000 miles, and if you are buying a used vehicle it may not have any warranty left. Plus, repairs on today's sophisticated vehicles can be very costly.

And, naturally, the likelihood of needing a repair increases as the vehicle ages.

That's why we developed the EasyCare Vehicle Service Contract, **ONE OF THE MOST COMPREHENSIVE SERVICE CONTRACT PROGRAMS AVAILABLE ANYWHERE!**

**YOU SELECT THE PLAN YOU WANT.**

You can choose from several different plans, with terms of up to **7 YEARS\*/100,000 MILES** and various deductible options.

This brochure highlights **TOTALCare®** and **STATEDCare** coverage plans.

# TOTALCare®

For **MAXIMUM** coverage and

*Peace of Mind.*

No other service contract offers you the same type of protection and security as **TOTALCare** coverage.

## JUST HOW MANY COMPONENTS ARE COVERED BY TOTALCare?\*

All of the items listed under **STATEDCare** coverage and many, many more. So many we can't possibly list them all, but, here is a sample of just SOME of the additional items covered under **TOTALCare**...

- Electronic Controller
- Electronic Level Control Programmer
- Compressor Pressure Switch
- Clutch Cycling Switch
- Electronic Temperature Control Sensors
- Evaporator and Heater Core Case
- Fluid Level Sensor
- Vacuum and Fluid Reservoirs
- Air Bag, Sensors and Switches
- Air Bag(s)
- Rear Defroster
- Trip Computer
- All Wiring Harnesses
- Factory Installed Anti-Theft Device
- Oil Pressure Gauge/Light
- Locking Cylinders
- Hood and Trunk Latches
- Electronic Power Steering
- PLUS, Hundreds more...



## WHAT IS NOT COVERED\*

- Normal Maintenance items and parts described in Your Vehicle's Maintenance manual.
- Squeaks, rattles, water leaks or wind noise
- Non-factory installed radios and speakers
- Exterior metal
- Upholstery
- Trim
- Convertible tops, glass, plastic or assembly

# STATEDCare

**STATEDCare** coverage provides mechanical breakdown coverage on the items listed below.

### ENGINE

All internal, lubricated parts. Cylinder Block; Cylinder Head(s); Harmonic Balancer; Timing Chain, Timing Belt, Balance Shaft Belt, Gears, Pulleys, Guides and Tensioners; Oil Pump; Intake and Exhaust Manifold; Diesel Engine Vacuum Pump; Engine Mounts. The following parts are covered only if damaged by the failure of an internal, lubricated part: Cylinder Barrels, Timing Chain Cover, Valve Covers, Oil Pan and Rotor Housing.

### MANUAL TRANSMISSION/TRANSFER CASE

All internal, lubricated parts. Flywheel; Transmission Mounts; Clutch Master and Slave Cylinder. The following parts are covered only if damaged by the failure of an internal, lubricated part: Transmission Case, Oil Pan and Transfer Case.

### AUTOMATIC TRANSMISSION/TRANSFER CASE

All internal, lubricated parts. Flex Plate; Vacuum Modulator; Transmission Mounts. Torque Converter if internally damaged. The following parts are covered only if damaged by the failure of an internal, lubricated part: Transmission Case, Oil Pan and Transfer Case.

### DRIVE AXLE (FRONT/REAR)

All internal, lubricated parts. Drive Shafts; Axle Bearings; Drive Axles, Stub Axles, Tripod Joints; Universal Joints; Constant Velocity Joints and Boots; Locking Hub Assembly. Drive Axle Housing if damaged due to the failure of an internal, lubricated part.

### SEALS AND GASKETS

Seals and Gaskets on all covered parts.

### TAXES AND FLUIDS

State and local taxes, where applicable, and fluids as required as part of a covered repair.

### AIR CONDITIONING

Condenser; Evaporator; Compressor; Accumulator; Receiver Dehydrator; Clutch, Pulley and Field Coil; Idler Pulley and Bearing; Expansion Valve; P.O.A. Valve; Orifice Tube.

### HEATING

Heater Blower Motor; Heater Control Switch; Heating Cables; Heater Core. Fluids required as part of a covered repair.

### BRAKING SYSTEM

ABS Control Unit, Wheel Sensors, Pump and Motor, Accumulator, Actuator Assembly; Master Cylinder; Vacuum/Hydraulic Assist Booster; Wheel Cylinders; Disc Brake Caliper, Pistons and Seals; Proportioning Valve; Metal Hydraulic Lines and Fittings.

### FUEL SYSTEM

Fuel Pump(s); Fuel Injectors; Fuel Injection Pump; Fuel Distributor; Fuel Tank; Metal Fuel Lines.

### COOLING SYSTEM

Water Pump; Radiator; Fan, Viscous Drive, Clutch and Motor; Condenser Fan; Thermal Switch; Thermostat.

### SUSPENSION (FRONT/REAR)

Upper and Lower Control Arms, Control Arm Shaft and Bushings; Upper and Lower Ball Joints; King Pins and Bushings; Torsion Bars; Strut Bar and Bushings; Stabilizer Bar; Links and Bushings; Wheel Bearings; Knuckle; Spindle and Support. MacPherson Strut Housing not including Shock Absorber or Insert.

### STEERING

All lubricated parts contained within the Steering Gear Box. Rack Assembly, Control Valve; Power Steering Pump; Power Cylinder Assembly; Pitman Arm; Idler Arm; Tie Rod Ends; Drag Link; Steering Column Shaft and Coupling.

### ELECTRICAL SYSTEM

Generator or Alternator; Voltage Regulator; Distributor; Ignition Module; Coil; Engine Wiring Harness; Manually-Operated Switches; Wiper Motor(s); Starter Drive and Solenoid; Starter Motor; Ring Gear; Anti-Detonation Sensors; Factory Installed AM/FM Radio, Cassette Player, C.D. Player and Speakers.

### HIGH-TECH/CONVENIENCE GROUP

Four-Wheel Steering Center Shaft and Couplings, Power Steering Unit, Control Unit, Control Valve, Speed Sensors and Oil Pump; Turbocharger, Intercooler, Wastegate, Wastegate Actuator/Controller; Supercharger/Lysholm Compressor, Pulley and Clutch; Computerized Timing and Mixture Control Unit and Sensors; Power Door Lock Switches and Actuators; Cruise Control Module, Servo, Engagement Switch; Power Window Motor and Regulators; Power Seat Motor; Power Antenna; Power Sun/Moon Roof Motor; Ignition Switches.

## ADDITIONAL BENEFITS\*

Both the EasyCare **TOTALCare** and **STATEDCare** coverage plans include the following benefits.

### RENTAL CAR REIMBURSEMENT

Providing transportation when your vehicle is in for a covered repair.



### TOWING REIMBURSEMENT

Reimbursement for towing if needed for a covered repair.



### TRIP INTERRUPTION<sup>(1)(2)</sup>

Food and lodging reimbursement of up to \$300.



### TIRE AND WHEEL ROAD HAZARD PROTECTION<sup>(1)(2)(4)</sup>

Replacement of the original tires and repair or replacement of wheels, if damaged due to a road hazard.



### EMERGENCY ROADSIDE ASSISTANCE<sup>(3)</sup>

**PLUS**, your plan includes **Emergency Roadside Assistance** benefits. Simply call a toll free, **24 Hour** Emergency Assistance phone number for the following services, up to \$65, per occurrence:

- Towing (up to \$100 per occurrence)
- Flat Tire Change
- Gas and Fluids Delivery
- Lock Out
- Battery Jump Start



### TRANSFERABLE

You can transfer the coverage to another private owner of the vehicle.



### RENEWABLE

You can purchase another contract for the vehicle before current contract expires.



<sup>(1)</sup> Benefits may vary to conform with the laws of your state.

<sup>(2)</sup> Not available with **POWERCare** or **PRIMARYCare** coverage.

<sup>(3)</sup> Emergency Roadside Assistance benefits for one (1) year with EasyCare Blue coverage.

<sup>(4)</sup> Not available with EasyCare Blue coverage.

\* Conditions apply, see back panel.